



Telehealth Intake Form

Orthopedic and Sports Injury Services

1 – 7650 Grant Street, Mission, BC V2V 3T3

Phone: 604-820-8285 Fax: 604-820-8287

info@oasismissionphysio.com

Registered Physical Therapists:

Joe Harvard MSc. PT

Kim Hauvre MSc. PT

Liliana Harvard BSc. PT; Acupuncture Foundation of Canada Certified

Gilbert Lapurga BSc. PT; Certified Work/Functional Capacity Evaluator

Name: _____ Date of Birth (DD/MMM/YYYY): _____

Address: _____ City: _____ Postal Code: _____

Home Phone: _____

Accept text reminders to this phone ___ Yes ___ No

Cell Phone: _____

Accept text reminders to this phone ___ Yes ___ No

Work Phone: _____

Email: _____

Accept text reminders to this email ___ Yes ___ No

Care Card Number (PHN): _____

My visit is: ___ Private ___ ICBC ___ WSBC ___ MSP ___ Third Party Payer

Family Physician: _____ Location: _____

Other treating Physicians (specialist/surgeon) _____

Please indicate how you heard about our clinic: _____

If you would like us to submit claims to a 3rd party payer (Private Insurance, ICBC or WSBC) on your behalf, please complete page 3.

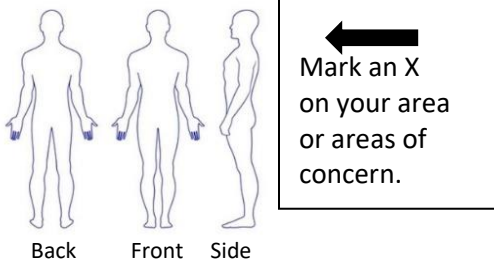
Important Notice to all patients:

- I understand that I am solely responsible for all fees owing to OASIS Mission Physiotherapy. If for any reason those fees are not paid in full by your 3rd party payer, or it was not submitted in a timely manner from our office, you are responsible to pay all outstanding amounts.
- Accounts in arrears for over 6 months are subject to being submitted to a third party to collect on our behalf.
- I understand that one business day cancellation notice is required to be able to offer optimum care to all patients. A \$30 late cancellation fee will be implemented if no notice is given. If repeated appointments are missed, clients may be asked to pre-pay for the appointment prior to scheduling. This fee will not be refunded or transferred.

Patient/Guardian Signature: _____ Date: _____

MEDICAL HISTORY

Check off Yes or No for the following conditions								
Yes No			Yes No			Yes No		
Arthritis			Heart Condition			Vision Difficulties		
Osteoporosis			Chest Pain			Swallowing Difficulties		
Asthma			Pacemaker			Slurred Speech		
Bronchitis			Dizziness or Fainting			Memory Problems		
Other Respiratory Condition:			High or Low Blood Pressure			Hearing Impairment		
Cough			Depression			Sleeping Problems		
Diabetes			History of Cancer			Balance Problems		
Thyroid Condition			Smoking History			Recent Falls or Blackouts		
Raynaud's			Pregnancy			Unexplained Weight Loss		
Epilepsy or Seizures			Metal implants (incl. IUD)			Groin Numbness or Tingling		
Blood Disease			Hernia			Allergy to Tape or Latex		
Headaches			Bowel or Bladder Difficulties			Other Allergies:		



How is your daily life affected by your condition?

Anything else we should know about your health?

Please list any surgeries, injuries or injections you have had with the approximate dates:

Injuries: _____

Surgeries: _____

Injections: _____

Please list any medications (with dosages) you are currently taking: If you have a list, we will copy it for you.

Do you sleep through the night? ___Yes ___No Do you wake but feel unrested? ___Yes ___No

What position do you sleep in? Lying on: ___Back ___Front ___Side

Check off any test(s) you have had that are related to your referral in our clinic today?

___Bone Density Study ___CT Scan EMG/Nerve Conduction ___MRI ___Ultrasound ___X-rays

Other tests not listed above: _____

Do you have a referral from your doctor? ___Yes ___No

Do you have a follow up appointment with your doctor? ___Yes ___No

Patient Information and Consent for Receiving Physiotherapy through Virtual Care / Telerehabilitation

Patient Information

Telerehabilitation is the use of information or communication technologies to allow you and your physiotherapist/kinesiologist to connect via video to receive physiotherapy services at a distance, when an in-person visit is not possible. Here are a few frequently asked questions about telerehabilitation in physiotherapy.

When might telerehabilitation be appropriate?

Telerehabilitation is being implemented to continue care for patients during the COVID-19 Virus outbreak. This allows us to continue to provide services while keeping people at home and in a safe environment.

When would telerehabilitation not be appropriate?

Telerehabilitation has limitations compared to an in-person encounter such as the inability to perform hands-on examination, assessment and treatment. For this reason, in many circumstances, if suitable in-person care is available it will be preferable. Please contact us for further information.

We are under strict guidelines as to who is eligible for in-clinic treatments as per recommendation from BC Health Officials. For more details on this, please visit our website, oasismissionphysio.com and select "COVID-19 Health and Safety Policy under the News tab.

What are the risks of receiving care via telerehabilitation?

The risks of receiving physiotherapy care specific to telerehabilitation relate mostly to concerns about the privacy of your personal health information, and your personal safety. To ensure this our telehealth application employs authentication and encryption technology to ensure compliance with PIPA and PIPEDA. The physiotherapist/kinesiologist is required to ensure that the location where you receive care is safe, and that procedures are in place to ensure the availability of help in the event of an emergency. We do recommend that the visit proceed in the presence of another person to enhance the safety and value of the visit. If this is not possible, we request an emergency contact number that we can call in the case of an emergency.

Do I have to pay for telerehabilitation physiotherapy services?

It depends. Some physiotherapy services may be covered by government funding, for example if you are having a follow up visit after discharge from hospital. ICBC, and WorkSafeBC have agreed to fund all current patients. If the service is not publicly funded, you would need to pay in the same way as you would if you were attending an in-person visit. In some cases, extended benefit carriers will cover your virtual care session. Please contact your provider.

If my physiotherapist isn't in the room, who will help me and what types of care can be provided?

Depending on the setting, physiotherapists/kinesiologists providing consultation via telerehabilitation may require assistance from your family or friends. The physiotherapist/kinesiologist is required to ensure that an appropriate level of support and assistance is available to address your needs and ensure your safety, and that you agree to the involvement of this assistance. Examples of services that can be provided by telerehabilitation include, but are not limited to, consultation with local physiotherapists, education and instruction, monitoring your progress with a treatment program, and supervised exercise or meetings with your health care team.

Will I get good quality care?

Expect to receive the same safe, quality care that you would get during an in-person visit. The College expects physiotherapists/kinesiologists to meet the same standards of practice regardless of how the services are delivered.

What if I have a concern about the care?

You may choose to raise your concerns with the BC College of Physical Therapists at (604) 742-6556 or info@cptbc.org.

Consent:

By signing below, I confirm that I have read and understood the information provided on telerehabilitation and that I agree to receive my physiotherapy through telerehabilitation. I also understand that I can withdraw my consent at any time.

Patient Name:

Patient Signature:

Date:

Emergency Contact:

Emergency Contact Number:

